

## Rates International Playgroup 2021



Dear parent(s), guardian(s),

Below you will find our rates and additional conditions for 2021.

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### Our hourly rate in 2021

We are a non-profit organization, which means that the rates for our playgroups are set in such a way that they cover the costs. The International Playgroup, unlike our other playgroups, is not subsidized by the municipality.

The new hourly rate for 2021 is **€ 9.64** gross. We base our rate increase on the increasing costs required in 2021 in order to be able to provide the same quality as we did in 2020. We continuously aim at providing high educational quality to enable children to further learn by playing, to become independent, social and strong individuals in society.

Last year we underestimated our cost increase and therefore did not raise our prices. Our personnel costs, however, were higher than expected as a result of the Collective Labour Agreement increase. Since approximately 2/3rds of our costs are for personnel, increasing personnel costs is the fundamental contributor to the rate increase. Unfortunately, we therefore have to apply a double indexation of these costs this year.

Aside from the increase in personnel costs, we estimate that the other expenses will only increase according to the forecasted inflation of the Central Planning Office (*Centraal Planbureau*).

Half-days a week	Average hours a month	Price per hour	Price per month
1	10	€ 9.64	€ 96.40
2	20	€ 9.64	€ 192.80
3	30	€ 9.64	€ 289.20
4	40	€ 9.64	€ 385.60
5	50	€ 9.64	€ 482.00

The parental contribution is invoiced in 12 equal monthly instalments. Your own contribution depends on whether you are entitled to childcare allowance.

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### Childcare allowance

*You qualify for childcare allowance if:*

- You and your partner are both employed
- You are a student (your study must be DUO valid)
- You are currently following a guided job search program
- You are currently following a required citizenship course

*How do I apply for childcare allowance?*

Childcare allowance can be requested by going to the [Tax Authorities website](#). It is necessary to have an LKR number for your playgroup location to apply.

The LKR number for the International Playgroup is **113420821**.

*When must I request childcare allowance?*

If you quickly apply for childcare allowance, you will be refunded for both the month January and February at the same time. If you are applying for childcare allowance at a later date, you will be refunded retroactively directly from Tax Authorities for a period of maximum three months prior to the date of your request. Therefore, please be sure to request childcare allowance as soon as possible.

*What do I need to apply for childcare allowance?*

In order to apply for childcare allowance, it is necessary to have a "Digi-D" login code. If you have a partner, you will both need your own individual Digi-D number. This is necessary because you both need to sign the request for childcare allowance.

A Digi-D code is your personal digital identification that you need for using various governmental services. If you don't have a Digi-D number yet, it will be necessary to obtain one to be able to apply for childcare allowance. Please take into account that it takes an average of five days to process your request. Additional information is available at [www.digid.nl](http://www.digid.nl).

In addition to your own individual Digi-D code, you will also need the hourly rate, the average number of hours per month that your child is attending a playgroup and the playgroup location's LKR number.

### *For how many hours do I need to apply for childcare allowance?*

The number of hours that you will be applying for depends on the number of half-days your child is attending the playgroup. See the table on page 2.

### *When do I receive the childcare allowance?*

Childcare allowance is paid in advance on a monthly basis on the 20<sup>th</sup> of the month. Should the 20<sup>th</sup> fall on a Saturday or Sunday, you will receive the childcare allowance on the following Monday.

You can have the childcare allowance paid into your own account, but also directly into Bink's account. If you do so, we will balance the childcare allowance with the childcare costs you have to pay. You can specify your preference on the website of the Tax Authorities. If you decide to have the childcare allowance paid out directly to Bink, please notify us in advance by sending an e-mail to [debiteuren@binkkinderopvang.nl](mailto:debiteuren@binkkinderopvang.nl).

### *Maximum hourly rate for childcare*

The maximum hourly rate for which you can apply for childcare allowance will be in 2021:

Childcare **€ 8.46**

We advise you to report the new hourly rates and any other changes to the Tax Authorities on time. If you fail to do so, you will receive a contribution based on the 2020 rate. You can submit the changes from the beginning of December via [Mijn toeslagen](#).



### *New: The Childcare Allowance App*

Tax Authorities have developed a new and handy App, the KinderopvangtoeslagApp (Childcare Allowance App). This App will allow you to quickly view and change the amount of allowance, as well as give you access to other useful information. For example:

- other number of childcare hours or a different hourly rate
- different or new childcare (also for brothers or sisters)
- a different income for you or your partner

It is not possible to apply for childcare allowance with the app. This can be done by using [Mijn toeslagen](#) (My allowances). The App can directly be downloaded from the [App Store](#) or from [Google Play](#).



### Calculate your net monthly costs yourself!

Would you like to know what the net costs will be for your family in 2021? You can easily make a [proefberekening](#) (test calculation) on the website of the Tax Authorities.

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### Need help?

Do you need help in applying for a childcare allowance? Please contact the Debtors Department. You can send an e-mail to [debiteuren@binkkinderopvang.nl](mailto:debiteuren@binkkinderopvang.nl).

Kind regards,

Monique Wittebol  
Chairman of the Board



## Additional terms and conditions for the International Playgroup (IPG) Bink, hereafter referred to as Bink

### *Addendum to ARTICLE 5 – Offer*

#### **Opening hours**

A| playgroup placement consists of 2 or more partial days per week of 3 hours per day for a period of 40 weeks.

#### **Holidays and closing days**

The playgroups are closed during all official government-established school holidays and on official national holidays.

### *Addendum to ARTICLE 7 – Cancellation*

#### **Cancellation**

It is possible to terminate an agreement up to the placement’s starting date. All cancellations must be submitted in writing. Cancellation charges are dependent on the time of cancellation. All cancellations are confirmed in writing. The valid cancellation date corresponds to the date that the written request to terminate an agreement is received by Bink. Cancellation automatically terminates any right to day-care.

#### **Cancellation costs**

Amount	Situation
Does not apply	Cancellation longer than a month prior to placement starting date.
€ 20.00	Cancellation between two weeks and one month prior to placement starting date
€ 35.00	Cancellation on or within 2 weeks prior to placement starting date

### *Addendum to ARTICLE 8 – Placement consultation*

#### **The placement consultation**

The consultation takes place during the first day of placement. You will receive information about daily activities, you will have the opportunity to exchange general information about your child and you will also receive an introductory playgroup information folder. In order to give your child a good welcome, we will be expecting you and your child to arrive one half hour later on their first day.

### *Addendum to ARTICLE 10 – Termination of agreement*

#### **Termination of agreement**

The agreement will automatically terminate on your child’s fourth birthday. Should you wish to terminate your child’s agreement prior to his or her fourth birthday, you may do so by submitting your request in writing to Bink’s head

office up to one month prior to the placement’s termination date.

#### **Cancellation**

Our cancellation period is one month. It is not possible to cancel only part of the agreement.

### *Addendum to ARTICLE 11 – Accessibility*

#### **Agreement for children with special needs**

If, during an introductory placement appointment, it is determined that a child has special needs, Bink reserves the right to incorporate additional conditions within the agreement or to terminate the agreement.

#### **Children who are not (fully) vaccinated**

Bink assumes that all children have been vaccinated according to the governmental vaccination program. Should this not be the case, Bink reserves the right to immediately (temporarily) terminate the agreement.

### *Addendum to ARTICLE 13 – Liability*

#### **Liability**

- Bink is not liable for damage to or disappearance, loss or theft of property of parents and children, except in the case of intent or gross negligence on the part of Bink. In those cases in which Bink is liable, the amount of the loss shall be limited to the amount paid out by Bink’s insurer, increased by Bink’s own risk.
- Bink is in no way liable for disasters caused by the contracting party not providing or providing incorrect or incomplete information in relation to (the care of) the child.
- The above stated restrictions do not apply in the event of serious culpability or gross negligence by Bink whereupon the proof rests entirely on the parent.
- The contracting party must indemnify—and hold harmless against— Bink for all claims for compensation brought by third parties against Bink in the event of damage caused by the child cared for on his behalf.

#### **Force majeure**

- Bink is not liable for any events and consequences caused by Force Majeure. Operating faults resulting from force majeure include, in addition to those already defined by law and jurisprudence, any and all unexpected external events, which cannot be influenced by Bink, preventing Bink from honoring its commitments. Included in Force Majeure are: strikes, excessive absence of staff members due to illness, and (temporary) shortage of personnel, fire, business and technical malfunctions.



- Operating faults resulting from force majeure release Bink from having to fulfil its implementation obligation, without the contracting party having the right to lay claim to any reimbursement of costs, damages or interest.
- In the event of force majeure, Bink will immediately notify the contracting party. All charges for childcare remain valid and applicable according to applicable laws and regulations.

#### *Addendum to ARTICLE 14 – Parental obligations*

##### **Liability**

If an order for placement is given on behalf of two or more natural persons or legal entities, each party is separately liable for complete fulfilment of the obligation ensuing from the agreement.

#### *Addendum to ARTICLE 17 – Payment, late payment*

##### **Payment/Late Payment**

- The annual charges are divided into 12 equal monthly amounts. The monthly invoice must be paid in full prior to the 1st day of the month being invoiced. The invoice is based upon the actual data on the 15<sup>th</sup> day of the month prior to the invoiced month.
- All of the closing days have been taken into account and incorporated in the 12 equal monthly invoices. In the event of changes or cancellation, the invoice will be recalculated on a pro-rata basis.
- Any amendments and/or changes taking place after the 15<sup>th</sup> of the month will be invoiced or credited afterwards. Any amendments and/or changes made must be paid for within 7 days from the invoice date.
- You have the option to choose to issue a direct debit authorization. The invoice will automatically be deducted from the account on the 28<sup>th</sup> of the month prior to the relevant billing month. Except under extraordinary circumstances, to be judged by Bink, a parent/guardian may never claim a refund of previously paid childcare costs.
- If a payment has not been made by the set payment deadline, the contracting party is legally in default. If an invoice has not been paid within 7 days, even after a reminder and/or demand has been sent, Bink will be forced to take recovery measures. The extrajudicial costs will amount to at least 15% of the demand for collection– with a minimum of € 48.50– and will be payable by the contracting party.

##### **Payment in case of absence**

In case of absence of a child due to illness, all daycare costs must be paid in full. In case of prolonged absence (longer than two months) due to illness or other cause, the possibility to keep the placement available will be discussed with the contracting party. One is not entitled to exchanging childcare days.